2Q 2016 Financial Results

20 July 2016



Summary and key numbers



Operational drivers stabilising despite challenging market

- >>> Slight pressure on service revenue; price competition continues but new plans are gaining traction
- >>> YTD EBITDA stable adjusting for unrealised forex impact and one-off reversals
- >>> Market leadership in 4G LTE network coverage and quality driving strong data uptake
- >>> Continue to invest in the widest sales and service footprint and innovation
- >>> Declared second interim dividend of 5 sen net per share; payable on 29 September 2016





Key numbers

RM mn	2Q15	1Q16	2Q16	1H15	1H16	QoQ	YoY	YTD
Service revenue	2,089	2,122	2,055	4,211	4,177	-3.2%	-1.6%	-0.8%
EBITDA	1,110	1,156	1,006	2,193	2,162	-13.0%	-9.4%	-1.4%
EBITDA margin on service revenue	53.1%	54.5%	49.0%	52.1%	51.8%	-5.5pp	-4.1pp	-0.3pp
Profit after Tax	491	484	421	973	905	-13.0%	-14.3%	-7.0%
Free cash flow	350	288	561	819	849	94.8%	60.3%	3.7%
Prepaid revenue	1,012	1,013	959	2,061	1,972	-5.3%	-5.2%	-4.3%
Postpaid revenue	972	992	975	1,942	1,967	-1.7%	0.3%	1.3%
Capex	218	159	333	353	492			
Dividend per share (sen)	5	5	5	10	10			

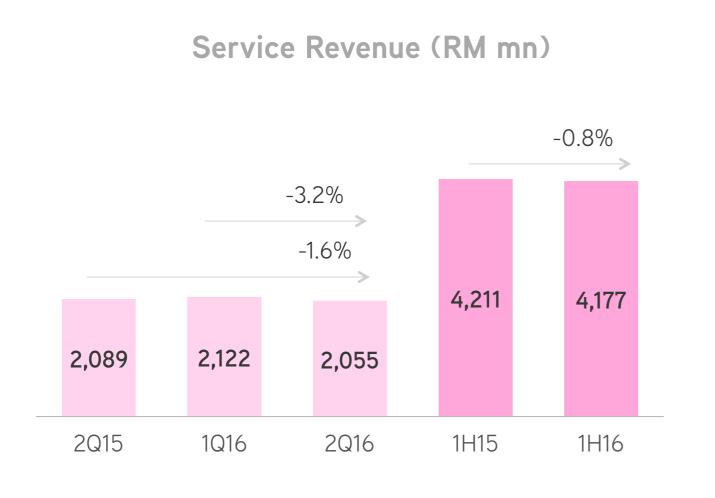
EBITDA, EBITDA margin and Profit After Tax on normalised basis Effective 2Q16, network income has been re-classified as non-service revenue

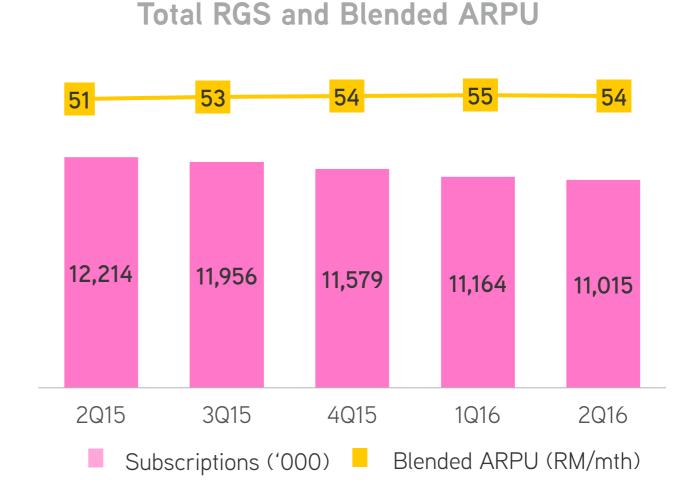


Financial review



Service revenue impacted by price competition and lagging effects of new plans





- Service revenue decline driven by soft prepaid; postpaid stable
- Limited contribution from new plans this quarter; revenue recovery expected in coming quarters
- ARPU held up by enhanced customer propositions; attracting high ARPU data centric customers



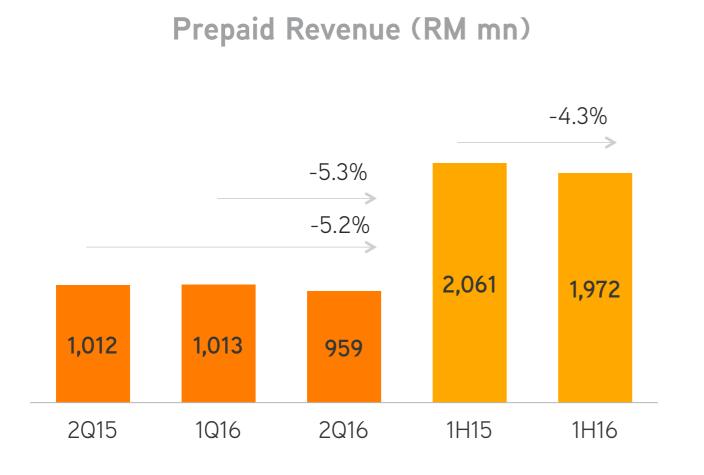
Hotlink launched free '8GB/month for life'

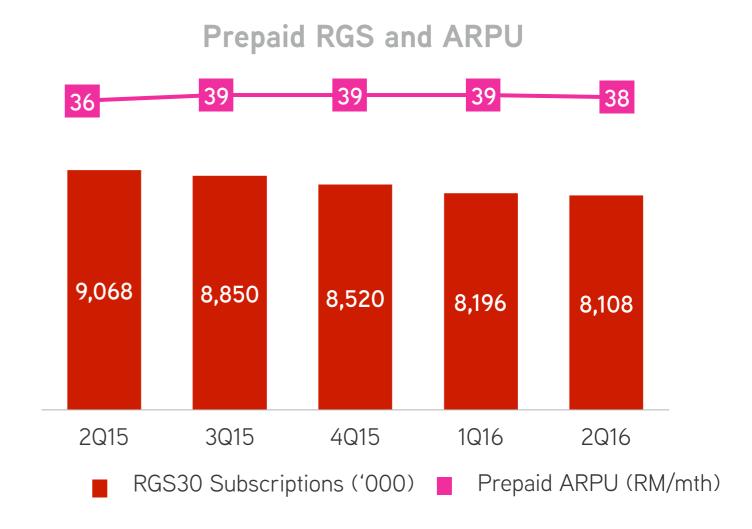
- Contributing to positive trajectory in subscriber acquisition, ARPU and Mobile Internet usage
- Targeting 4G users with Malaysia's no. 1 4G network
- Catalyst for migrating 3G users to 4G





Hotlink FAST driving improved acquisition momentum





- MI ARPU mitigating continued voice and SMS decline
- MI penetration of prepaid RGS base approaching 52%
- Share of foreign worker segment stable; focus on stimulating MI ARPU



Doing more for customers; over a million postpaid customers upgraded

- Subscriber acquisition momentum improving; base stabilising
- > 80% increased in Mobile Internet usage post data upgrade
- MaxisONE Share a hit with customers; driven by DatapoolTM feature
- 3x growth in MaxisONE Share subscribers; significantly increased ARPA (average revenue per account) for each acquisition





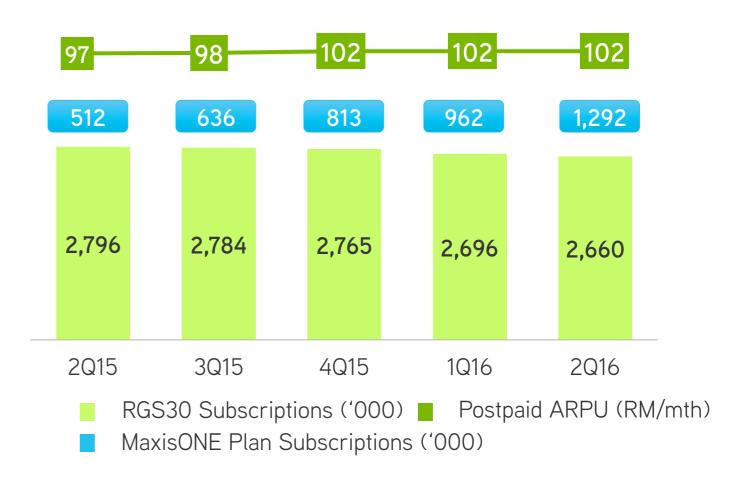


Approaching 1.3 million MaxisONE Plan subscriptions





Postpaid RGS and ARPU



- Subscription base stabilising since launch of upgraded MaxisONE Plan plus high attachment rate of share lines
- Surpassed 1 million MaxisONE Plan subscriptions; ARPU at RM143/month
- Bundled revenue now at more than 60% of total postpaid revenue



Clear leadership in 4G LTE network coverage

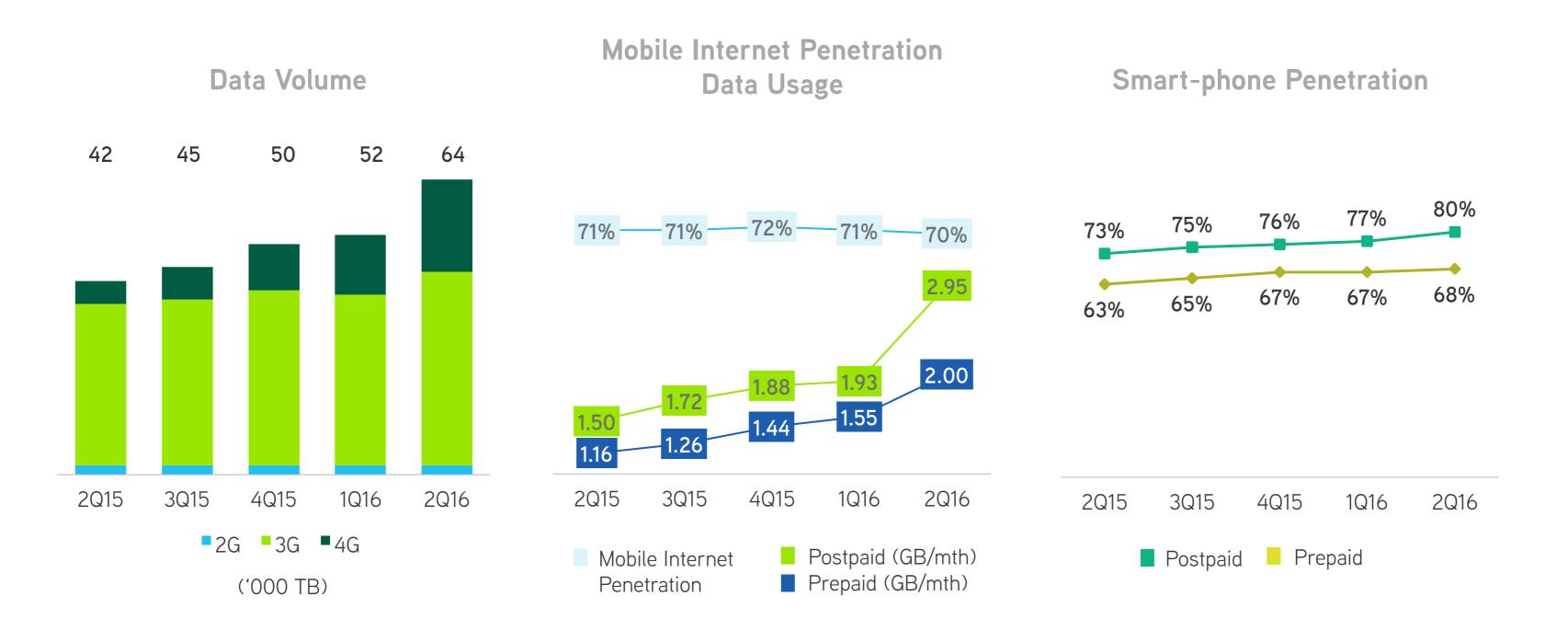
Capex (RM mn)



- Widest 4G LTE pop coverage nationwide at 87% on comparable basis to peers
- 4G LTE coverage now available in more than 220 cities and towns; supported by >13,000 km fiber
- Network capacity expansion supporting 2x data usage growth in last 12 months

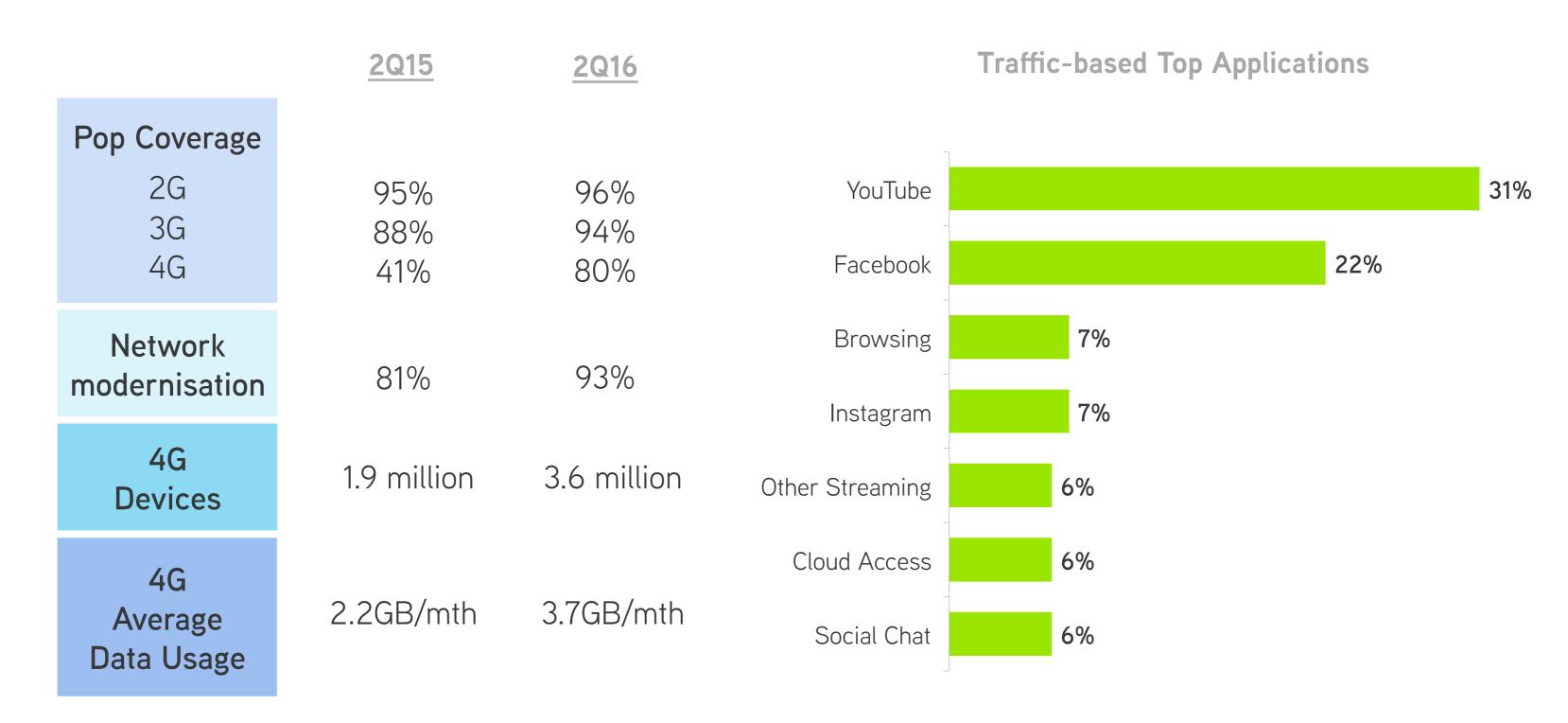


300% LTE traffic growth, blended data usage surpassing 2.5GB/mth





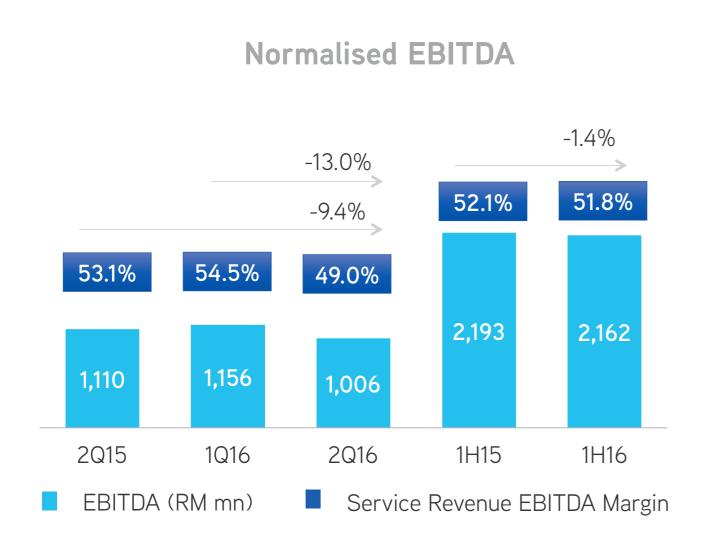
Continue to deliver widest LTE network leadership with 2X population coverage



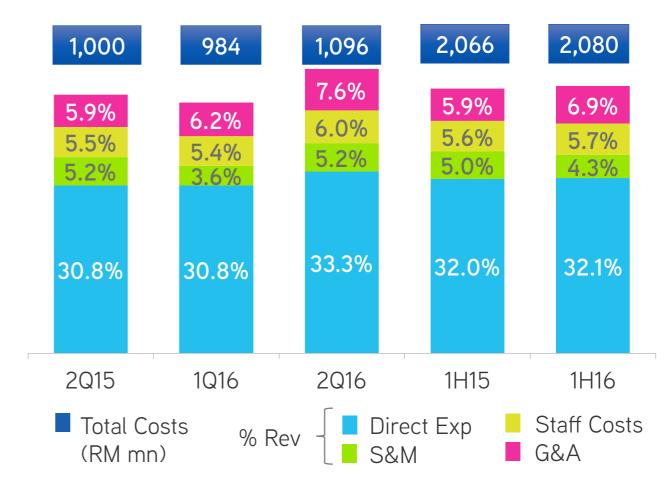
^{* 4}G population coverage based on stringent -98dBm quality criteria; comparable peer basis at 87%



Underlying EBITDA stable excluding unrealised forex impact and one-off reversals





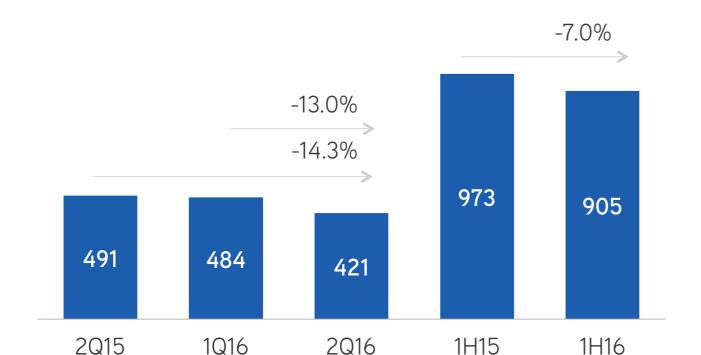


- YTD overall costs stable
- QoQ costs increased driven by higher traffic-related expenses, higher sales and marketing expenses and realised forex losses

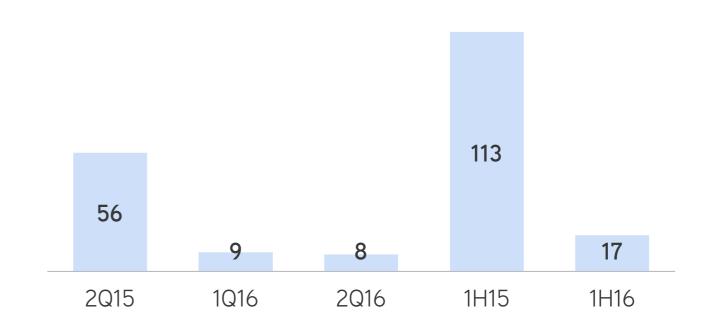


Profit after Tax in-line with revenue development





Accelerated Depreciation (RM mn)



- YTD PAT excludes RM71 million Home-related contract obligations reversal and asset impairments, RM41 million unrealised forex gains (YTD15: RM34 million unrealised forex losses) and RM12 million accelerated depreciation net of tax (YTD15: RM84 million)
- YTD lower accelerated depreciation reflecting near completion of network modernisation programmes



Digital transformation under way

2016 M18 Ambitions

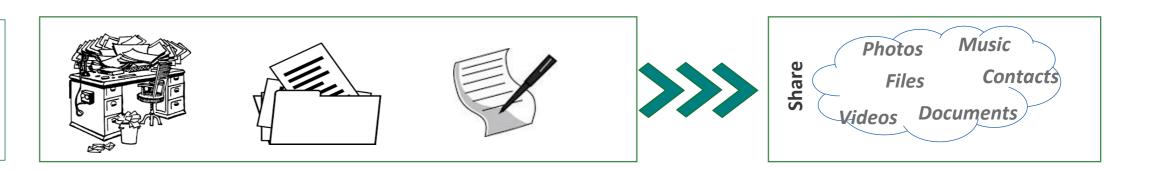
Products to Solutions



Channel Revolution

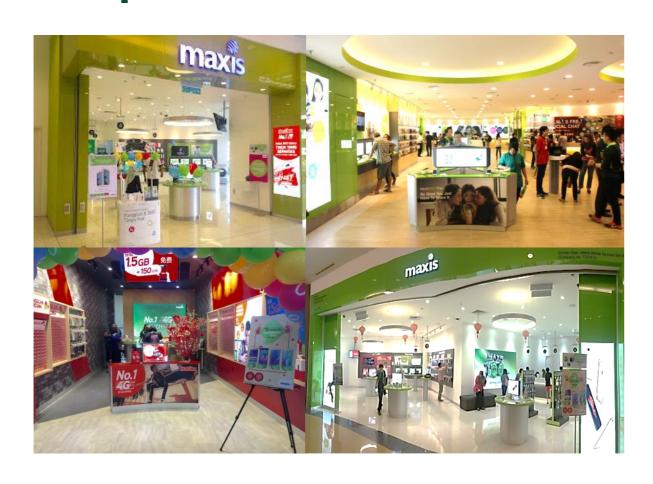


Digitalisation





Continue to invest in the widest sales and service footprint and innovation



Own channels

- Maxis Centres >50

Third Party channels

- Maxis exclusive partners >200

- Maxis non-exclusive partners >26k

Modernised stores >170

Dedicated team of internet experts for a total home broadband and WiFi set-up



Hotlink Red App (prepaid)



MyMaxis App (postpaid)



Self-serve portal (enterprise)





Summary – On a positive trajectory

Business overview

- Operational drivers stabilising; expects lagging financials to catch up
- Innovative offers launched; more in the pipeline
- Continuous investment to provide best 4G LTE network connectivity and digital experience
- Strong focus on expanding sales and service footprint; and innovation
- > Digital transformation under way

Guidance

> Service revenue, absolute EBITDA and base capex at similar levels to FY2015



Q & A

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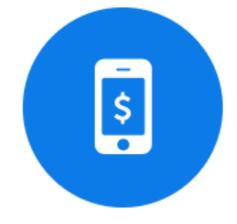
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By the community in LowYat's Community Choice Awards 2015



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Appendices

And we can prove it. We believe it's important that when any telco claims to be 'No.1 for 4G', they have measurable results to back it up.

These facts will show you why our 4G LTE network stays a step ahead of the rest.



Zero buffering when watching HD YouTube videos 96% of the time



20Mbps average speed indoors & outdoors



82% 4G population coverage nationwide



First Malaysian telco to roll-out LTE-Advanced technology which offers speeds up to **225Mbps**



Winner of the Low Yat
Community Choice Awards 2014
& 2015, and a leading choice
in 2016!



Important definitions/notations

- Service Revenue: Group revenue excluding network income, device & hubbing revenues
- EBITDA margin on Service Revenue: EBITDA as percentage of service revenue
- **Normalised PAT**: Adjusting for net of tax effects: (i) accelerated depreciation of RM41 million in 2Q15; RM7 million in 1Q16 and RM5 million in 2Q16; (ii) impairment of assets of RM36 million in 2Q16; (iii) reversal for contract obligations of RM35 million in 2Q16; (iv) unrealised forex losses of RM7 million in 2Q15 and RM2 million in 2Q16; and (v) unrealised forex gains of RM43 million in 1Q16
- Free Cash Flow: Cash Flow from Operations Cash Flow from Investing Activities Interest paid Finance lease repayment
- Revenue generating subscriber/subscription (RGS30): Defined as active line subscriptions and exclude those that does not have any revenue generating activities for more than 30 days
- WBB subscription: Subscriptions on data plans using USB modems and tablets
- **FBI:** Free basic Internet
- Smart-phone: Any devices with growing apps stores and active developers



Normalised Consolidated Income Statement

Normalised (RM mn)	1Q15	2Q15	1H15	1Q16	2Q16	1H16	QoQ chg	YoY chg	YTD chg
REVENUE	2,149	2,110	4,259	2,140	2,102	4,242	-1.8%	-0.4%	-0.4%
Direct Expenses	(713)	(650)	(1,363)	(660)	(700)	(1,360)	+6.1%	+7.7%	-0.2%
Indirect Expenses	(353)	(350)	(703)	(324)	(396)	(720)	+22.2%	+13.1%	+2.4%
Total Expenses	(1,066)	(1,000)	(2,066)	(984)	(1,096)	(2,080)	+11.4%	+9.6%	+0.7%
EBITDA	1,083	1,110	2,193	1,156	1,006	2,162	-13.0%	-9.4%	-1.4%
Margin	50.4%	52.6%	51.5%	54.0%	47.9%	51.0%	-6.1pp	-4.7pp	-0.5pp
Depreciation	(237)	(240)	(477)	(260)	(254)	(514)			
Amortisation	(61)	(67)	(128)	(86)	(82)	(168)			
Others	(6)	(2)	(8)	(18)	(3)	(21)			
EBIT	779	801	1,580	792	667	1,459	-15.8%	-16.7%	-7.7%
Interest Expense	(110)	(117)	(227)	(120)	(116)	(236)			
Interest Income	14	12	26	14	14	28			
PBT	683	696	1,379	686	565	1,251	-17.6%	-18.8%	-9.3%
Tax	(201)	(205)	(406)	(202)	(144)	(346)			
PAT	482	491	973	484	421	905	-13.0%	-14.3%	-7.0%



Reported Consolidated Income Statement

Reported (RM mn)	1Q15	2Q15	1H15	1Q16	2Q16	1H16	QoQ chg	YoY chg	YTD chg
REVENUE	2,149	2,110	4,259	2,140	2,102	4,242	-1.8%	-0.4%	-0.4%
Direct Expenses	(713)	(650)	(1,363)	(656)	(700)	(1,356)	+6.7%	+7.7%	-0.5%
Indirect	(000)	(0-0)	(- (•)	(0-1)	(0-0)	4400			4.4 = 0.4
Expenses	(389)	(359)	(748)	(271)	(352)	(623)	+29.9%	-1.9%	-16.7%
Total Expenses	(1,102)	(1,009)	(2,111)	(927)	(1,052)	(1,979)	+13.5%	+4.3%	-6.3%
EBITDA	1,047	1,101	2,148	1,213	1,050	2,263	-13.4%	-4.6%	+5.4%
Margin	48.7%	52.2%	50.4%	56.7%	50.0%	53.3%	-6.7pp	-2.2pp	+2.9pp
Depreciation	(294)	(296)	(590)	(269)	(262)	(531)			
Amortisation	(61)	(67)	(128)	(86)	(82)	(168)			
Others	(6)	(2)	(8)	(18)	44	26			
EBIT	686	736	1,422	840	750	1,590	-10.7%	+1.9%	+11.8%
Interest Expense	(110)	(117)	(227)	(120)	(116)	(236)			
Interest Income	14	12	26	14	14	28			
PBT	590	631	1,221	734	648	1,382	-11.7%	+2.7%	+13.2%
Tax	(178)	(188)	(366)	(214)	(165)	(379)			
PAT	412	443	855	520	483	1,003	-7.1%	+9.0%	+17.3%



Cash Flow Statement

RM mn	2Q15	3Q15	4Q15	1Q16	2Q16
Cash flow from operating activities	841	1,109	1,267	705	1,129
Cash flow used in investing activities	(398)	(429)	(796)	(259)	(486)
Purchase of property, plant & equipment	(317)	(357)	(692)	(183)	(417)
Proceeds from disposal of PPE	1	-	1	2	-
Purchase of intangible assets	(82)	(72)	(105)	(78)	(69)
Cash flow before financing activities	443	680	471	446	643
Cash flow used in financing activities	(221)	(934)	(478)	(956)	(456)
Dividends paid	(976)	(375)	(376)	(376)	(375)
Debt drawdown	840	_	_	_	3,500
Debt repayment	-	(421)	-	(421)	(3,500)
Payment of finance costs	(92)	(139)	(101)	(156)	(80)
Others	7	1	(1)	(3)	(1)
Net change in cash	222	(254)	(7)	(510)	187
Opening Cash Balance	1,335	1,557	1,303	1,296	786
Closing Cash Balance	1,557	1,303	1,296	786	973

RM mn	1Q16	2Q16
Debt#	8,695	8,751
Cash	786	973
Net Debt	7,909	7,778
Total Equity	4,340	4,438

Ratios	1Q16	2Q16
Net debt to EBITDA*	1.63x	1.72x
Net debt to Equity	1.82x	1.75x

[#] Includes derivative financial instruments designated for hedging relationship on borrowings; excludes vendor financing



^{*} EBITDA calculated as annualised YTD EBITDA

Revenue Composition

	3Q14	4Q14	1Q15	2Q15	3Q15	4Q15	1Q16	2Q16
2,082	2,065	2,123	2,149	2,110	2,166	2,176	2,140	2,102
2,046	2,041	2,090	2,122	2,089	2,154	2,155	2,122	2,055
1,955	1,946	1,988	2,019	1,984	2,046	2,047	2,005	1,934
62	64	68	65	64	63	61	67	67
29	31	34	38	41	45	47	50	54
36	24	33	27	21	12	21	18	47
5	2	7	9	6	4	12	12	12
28	14	22	13	10	4	4	2	-
3	8	4	5	5	4	5	4	35
52.0%	52 Q%	//O F 0/	E1 0%	E2 10/	E1 60/	52 O%	5 / ₂ 5 0/ ₂	49.0%
	2,046 1,955 62 29 36 5 28	2,046 1,955 62 64 29 31 36 24 5 2 28 14 3	2,046 2,041 2,090 1,955 1,946 1,988 62 64 68 29 31 34 36 24 33 5 2 7 28 14 22 3 8 4	2,046 2,041 2,090 2,122 1,955 1,946 1,988 2,019 62 64 68 65 29 31 34 38 36 24 33 27 5 2 7 9 28 14 22 13 3 8 4 5	2,046 2,041 2,090 2,122 2,089 1,955 1,946 1,988 2,019 1,984 62 64 68 65 64 29 31 34 38 41 36 24 33 27 21 5 2 7 9 6 28 14 22 13 10 3 8 4 5 5	2,046 2,041 2,090 2,122 2,089 2,154 1,955 1,946 1,988 2,019 1,984 2,046 62 64 68 65 64 63 29 31 34 38 41 45 36 24 33 27 21 12 5 2 7 9 6 4 28 14 22 13 10 4 3 8 4 5 5 4	2,046 2,041 2,090 2,122 2,089 2,154 2,155 1,955 1,946 1,988 2,019 1,984 2,046 2,047 62 64 68 65 64 63 61 29 31 34 38 41 45 47 36 24 33 27 21 12 21 5 2 7 9 6 4 12 28 14 22 13 10 4 4 3 8 4 5 5 4 5	2,046 2,041 2,090 2,122 2,089 2,154 2,155 2,122 1,955 1,946 1,988 2,019 1,984 2,046 2,047 2,005 62 64 68 65 64 63 61 67 29 31 34 38 41 45 47 50 36 24 33 27 21 12 21 18 5 2 7 9 6 4 12 12 28 14 22 13 10 4 4 2 3 8 4 5 5 4 5 4

('000)	2Q14	3Q14	4Q14	1Q15	2Q15	3Q15	4Q15	1Q16	2Q16
Mobile Revenue	1,955	1,946	1,988	2,019	1,984	2,046	2,047	2,005	1,934
- Prepaid	971	988	1,005	1,049	1,012	1,074	1,038	1,013	959
- Postpaid	984	958	983	970	972	972	1,009	992	975

Note:

Commencing 1Q15, further breakdowns of mobile revenue are not disclosed as we are not applying fair value to new bundled plans including the MaxisONE Plan

Commencing 2Q16, retrospectively, network income has been re-classified as non-service revenue. Adjusted service, mobile, prepaid and postpaid revenues are tabled above



Normalised Financials and Costs

(RM mn)	2Q14	3Q14	4Q14	1Q15	2Q15	3Q15	4Q15	1Q16	2Q16
Total Revenue	2,082	2,065	2,123	2,149	2,110	2,166	2,176	2,140	2,102
Total Expenses	1,019	986	1,089	1,066	1,000	1,055	1,055	984	1,096
- Direct	652	652	696	713	650	687	678	660	700
- Indirect	367	334	393	353	350	368	377	324	396
EBITDA	1,063	1,079	1,034	1,083	1,110	1,111	1,121	1,156	1,006
PBT	671	709	649	683	696	683	682	686	565
PAT	479	500	445	482	491	510	477	484	421
EBITDA Margin	51.1%	52.3%	48.7%	50.4%	52.6%	51.3%	51.5%	54.0%	47.9%
PAT Margin	23.0%	24.2%	21.0%	22.4%	23.3%	23.5%	21.9%	22.6%	20.0%

(RM mn)	2Q14	3Q14	4Q14	1Q15	2Q15	3Q15	4Q15	1Q16	2Q16
Total Expenses	1,019	986	1,089	1,066	1,000	1,055	1,055	984	1,096
Direct Expenses	652	652	696	713	650	687	678	660	700
Indirect Expenses	367	334	393	353	350	368	377	324	396
- S&M	100	107	122	103	110	94	98	76	109
- Staff Costs	115	66	116	124	115	124	117	116	126
- Bad Debts	9	15	18	4	10	9	6	19	25
- G&A	143	146	137	122	115	141	156	113	136



Reported Financials and Costs

(RM mn)	2Q14	3Q14	4Q14	1Q15	2Q15	3Q15	4Q15	1Q16	2Q16
Total Revenue	2,082	2,065	2,123	2,149	2,110	2,166	2,176	2,140	2,102
Total Expenses - Direct	996 652	995 652	1,123 696	1,102 <i>713</i>	1,009 650	1,145 <i>689</i>	1,014 676	927 656	1,052 700
- Indirect	344	343	427	389	359	456	338	271	352
EBITDA	1,086	1,070	1,000	1,047	1,101	1,021	1,162	1,213	1,050
PBT	634	643	502	590	631	566	673	734	648
PAT	451	451	335	412	443	422	470	520	483
EBITDA Margin	52.2%	51.8%	47.1%	48.7%	52.2%	47.1%	53.4%	56.7%	50.0%
PAT Margin	21.7%	21.8%	15.8%	19.2%	21.0%	19.5%	21.6%	24.3%	23.0%

(RM mn)	2Q14	3Q14	4Q14	1Q15	2Q15	3Q15	4Q15	1Q16	2Q16
Total Expenses	996	995	1,123	1,102	1,009	1,145	1,014	927	1,052
Direct Expenses	652	652	696	713	650	689	676	656	700
Indirect Expenses	344	343	427	389	359	456	338	271	352
- S&M	100	107	122	103	110	94	98	76	109
- Staff Costs	115	66	116	124	115	124	117	116	126
- Bad Debts	9	15	18	4	10	9	6	19	25
- G&A	120	155	171	158	124	229	117	60	92



RGS30, ARPU and Smart-phone penetration

('000)	2Q14	3Q14	4Q14	1Q15	2Q15	3Q15	4Q15	1Q16	2Q16
Mobile Subs	11,146	11,338	11,864	12,192	12,214	11,956	11,579	11,164	11,015
- Prepaid	7,903	8,120	8,656	8,992	9,068	8,850	8,520	8,196	8,108
- Postpaid	2,781	2,786	2,809	2,823	2,796	2,784	2,765	2,696	2,660
- WBB	462	432	398	377	350	322	294	272	247

ARPU (RM/mth)	2Q14	3Q14	4Q14	1Q15	2Q15	3Q15	4Q15	1Q16	2Q16
Blended	56	55	54	53	51	53	54	55	54
- Prepaid	40	40	39	38	36	39	39	39	38
- Postpaid	98	95	98	96	97	98	102	102	102

Smartphone Penetration (%)	2Q14	3Q14	4Q14	1Q15	2Q15	3Q15	4Q15	1Q16	2Q16
Blended	48	54	57	62	65	67	69	70	70
- Prepaid	43	50	54	60	63	65	67	67	68
- Postpaid	64	67	67	72	73	75	76	77	80

Notes:

WBB subscriptions defined as subscriptions on data plans using USB modems and tablets
Commencing 1Q15, postpaid MOU is no longer disclosed as we are not applying fair value to new bundled plans including the MaxisONE Plan
Smart-phone defined as any devices with growing apps store and active developers



Market Definition Subscriptions, ARPU and MOU

('000)	2Q14	3Q14	4Q14	1Q15	2Q15	3Q15	4Q15	1Q16	2Q16
Mobile Subs	12,401	12,415	12,913	13,260	13,269	13,110	12,694	12,310	12,249
- Prepaid	9,042	9,081	9,624	9,979	10,051	9,927	9,567	9,279	9,273
- Postpaid	3,359	3,334	3,289	3,280	3,218	3,174	3,127	3,031	2,976
WBB	532	495	440	412	385	357	325	302	276
Mobile Internet Users	7,500	7,600	8,800	9,000	9,100	9,000	8,800	8,500	8,400
Home Connections	66	72	80	89	99	107	118	126	133

('000)	2Q14	3Q14	4Q14	1Q15	2Q15	3Q15	4Q15	1Q16	2Q16
Prepaid - ARPU - MOU (min/ mth)	34 124	35 131	35 133	35 126	33 131	35 134	35 129	35 141	34 162
Postpaid	97	94	97	95	96	97	102	101	101
Blended	50	50	50	48	47	49	50	50	49

Notes:

WBB subscriptions defined as subscriptions on data plans using USB modems and tablets – included in postpaid subscriptions Commencing 1Q15, postpaid MOU is no longer disclosed as we are not applying fair value to new bundled plans including the MaxisONE Plan

