### **MAXIS BERHAD**

# **2Q 2013 RESULTS**6 AUGUST 2013



## **1H13 KEY HIGHLIGHTS**

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### Market initiatives making steady progress



Steady 1H13 YoY growth driven by solid non-voice contribution

4.0% total revenue growth YoY

2.1% service revenue\* growth YoY

2.1% EBITDA growth YoY

1H13 EBITDA margin at 49.5%

+7.5% non-voice revenue growth YoY

1H13 non-voice revenue at 47.7% of mobile revenue

Continuous investment in future data revenue

**Expanding 4G LTE coverage footprint & device offerings** 

**Accelerating 3G HSPA+ coverage** 

**Network modernisation on track** 

Integrated strategy on track

**Refined organisation structure** 

Take-up of smart devices remains strong

Dividend declared

Second interim dividend of 8 sen/share (RM600m)

<sup>\*</sup> Service revenue defined as total revenue less device revenue

### **2Q13 & 1H13 KEY NUMBERS**



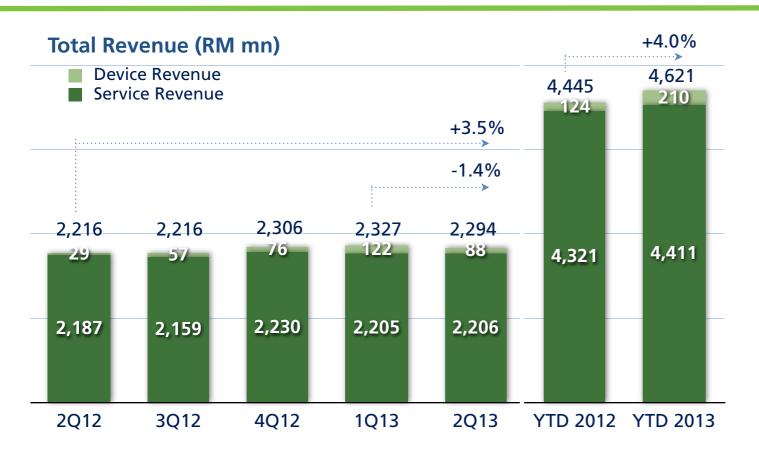
RM mn						
	2Q13	1Q13	Growth QoQ	1H13	1H12	Growth 1H YoY
Total Revenue	2,294	2,327	-1.4%	4,621	4,445	+4.0%
Service Revenue	2,206	2,205	+0.1%	4,411	4,321	+2.1%
EBITDA	1,165	1,122	+3.8%	2,287	2,239	+2.1%
EBITDA Margin	50.8%	48.2%	+2.6pp	49.5%	50.4%	-0.9pp
PAT	530	476	+11.3%	1,006	1,039	-3.2%
PAT Margin	23.1%	20.5%	+2.6pp	21.8%	23.4%	-1.6pp
Normalised PAT*	560	521	+7.5%	1,081	1,105	-2.2%
Normalised PAT Margin*	24.4%	22.4%	+2.0pp	23.4%	24.9%	-1.5pp

<sup>\*</sup>Normalised for last mile broadband tax incentive of RM16m in 1Q12 & RM10m in 2Q12

#### **REVENUE**

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#### **Growth across all business segments**



RM mn	2Q12	3Q12	4Q12	1Q13	2Q13	Growth QoQ	Growth 1H13
Mobile	2,101	2,120	2,183	2,184	2,151	-1.5%	2.4%
Enterprise Fixed	50	53	55	63	58	-7.9%	27.4%
Home	6	9	11	14	16	14.3%	>100%
International Gateway	59	34	57	66	69	4.5%	28.6%
Total Revenue	2,216	2,216	2,306	2,327	2,294	-1.4%	4.0%
Service Revenue*	2,187	2,159	2,230	2,205	2,206	+0.1%	2.1%

# Grew top-line revenue and service revenue in 1H13

4.0% growth coming across all core business segments

2.1% service revenue growth; growth in data and wholesale partly offset declines in voice and messaging

QoQ decline in mobile revenue was mainly driven by lower device revenue

Non-voice continued to be primary revenue contributor

1H13 contribution at 47.7% of mobile revenue (1H12: 45.4%)

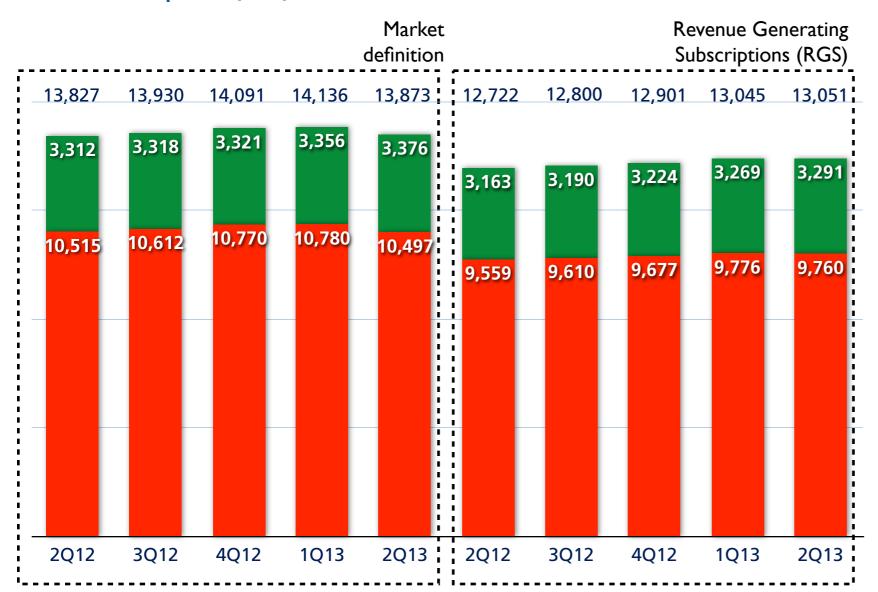
<sup>\*</sup> Service revenue defined as total revenue less device revenue

#### **MOBILE SUBSCRIPTIONS**



#### Prioritizing quality acquisition and retention

#### **Mobile Subscriptions ('000)**



Focus is on retaining and acquiring quality customers

Postpaid RGS grew for the fourth consecutive quarter; driven by attractive bundled offerings and Maxis One Club smartphone offers

Prepaid base impacted mainly by Hotlink Youth Club SIM expiry

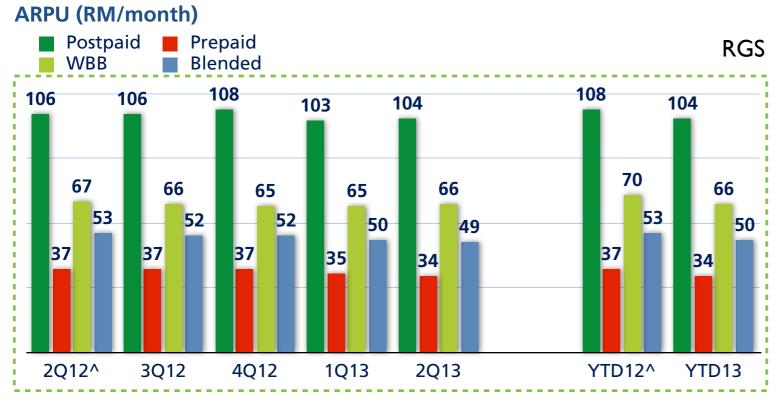
**RGS Definition** (adopted from 1Q11): Reflects more stringent subscription definition. For postpaid and WBB, base excludes subs barred for >50 days prior to reporting date, and for prepaid, base excludes subs not generating any revenue for >50 days prior to reporting date

- Maxis (Postpaid and WBB)
- Hotlink (Prepaid)

# ARPU & MOU Troppeds reflecting data



### **Trends reflecting data shift**

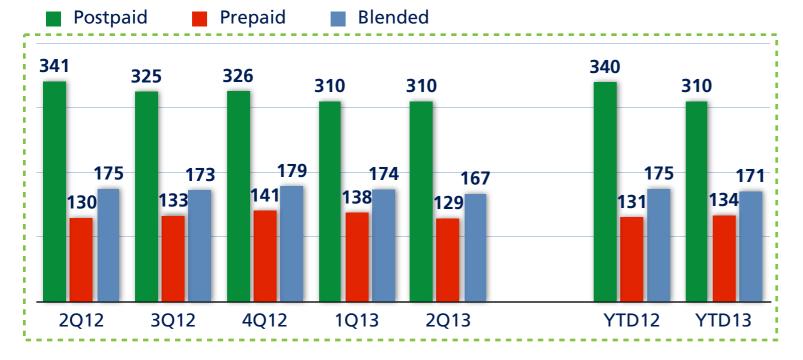


Postpaid ARPU supported by data

Prepaid ARPU impacted by lower voice usage

^ Postpaid and WBB ARPUs normalised as Reported ARPU included one-off adjustments

#### Minutes of Usage\*



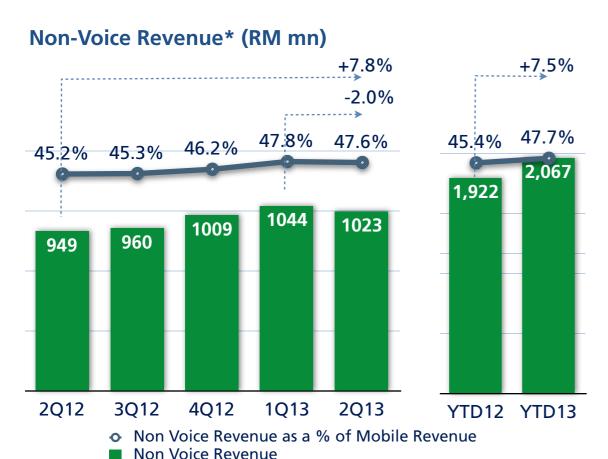
# MOUs reflecting continuous data shift

<sup>\*</sup> Minutes of Usage (MOU): Maxis' on-net MOU is calculated based on outgoing calls only

#### **NON-VOICE REVENUE**



#### Solid contributions from mobile internet



<sup>\*</sup> Non-voice revenue refers to non-voice mobile revenue

+7.5% non-voice revenue growth in 1H13 on the back of mobile internet usage

1H13 non-voice contribution at 47.7% of mobile revenue:

	<u>1Q13</u>	<u> 2Q13</u>
<b>Mobile Internet/VAS</b>	21.4%	23.0%
Messaging	14.6%	13.9%
WBB	6.2%	6.6%
Devices	5.6%	4.1%

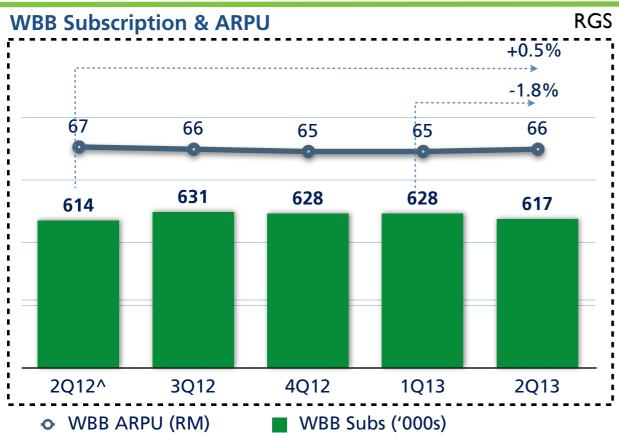
Non-voice service revenue net of devices grew +3.3% in 1H13 and +1.4% QoQ

+5.8% internet & data revenue (non-SMS) net of device in 2Q13; now at 68% of non-voice revenue (1Q13: 65%)

#### **WIRELESS BROADBAND**

#### Initiatives to reinvigorate segment gaining traction





<sup>^</sup> Normalised WBB ARPU; Reported WBB ARPU includes one-off adjustments



Overall, pick-up in subscription fees and usage levels for both WBB and FWBB

WBB subscriptions are defined as subscriptions on postpaid data plans using USB modem and tablets

#### **HOME SEGMENT**



#### Steady growth in fibre subscriptions; more to come



#### **Home Subscriptions ('000)**



Steady growth in subscriptions to 36.1k home connected as at end 2Q13

IPTV bundles is now on stronger footing following sales and installation fine tuning

#### **INVESTING IN FUTURE DATA REVENUE**



#### **Maintained 4G LTE leadership**





Maintained 4G LTE coverage footprint and device offerings leadership

4G LTE available in Klang Valley; extended coverage to Penang, Johor Bahru, Kota Kinabalu & Kuching

Expanded 4G LTE device offerings to include Samsung Galaxy S4 LTE, Blackberry Q10, HTC One XL, Nokia Lumia 920 & HTC One

Accelerating 3G HSPA+ coverage; network modernisation ongoing

3G HSPA+ sites increased to almost 5,500 sites; of which more than 4,000 are capable of up to 42Mbps

Capex to accelerate in 2H 2013 as planned; supporting network and major IT initiatives

#### **EBITDA**

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### **Positive uplift continues**



#### **COST COMPOSITION**

% of Revenue	2Q12	3Q12	4Q12	1Q13	2Q13	1H12	1H13
Direct Expenses	32.3%	33.5%	35.3%	34.4%	34.3%	32.6%	34.4%
Sales & Mktg	4.8%	4.3%	4.6%	3.9%	3.2%	4.1%	3.5%
<b>Staff-Related Costs</b>	5.3%	5.7%	5.6%	5.8%	4.8%	5.4%	5.3%
Bad Debts	1.0%	1.0%	0.4%	0.9%	0.7%	1.1%	0.8%
<b>G&amp;A</b> and Others	6.7%	7.9%	7.9%	6.8%	6.2%	6.4%	6.5%
<b>Total Expenses</b>	50.1%	52.4%	53.8%	51.8%	49.2%	49.6%	50.5%
EBITDA Margin	49.9%	47.6%	46.2%	48.2%	50.8%	50.4%	49.5%
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

1H13 EBITDA margin at 49.5%; reflecting positive results from continued cost discipline

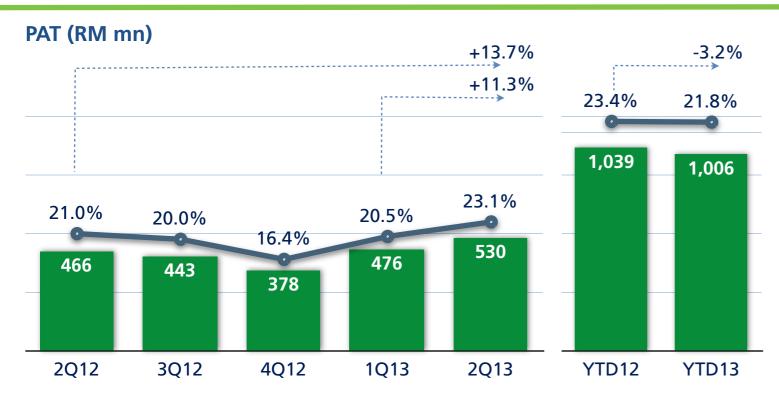
QoQ higher EBITDA margin back above 50% on:

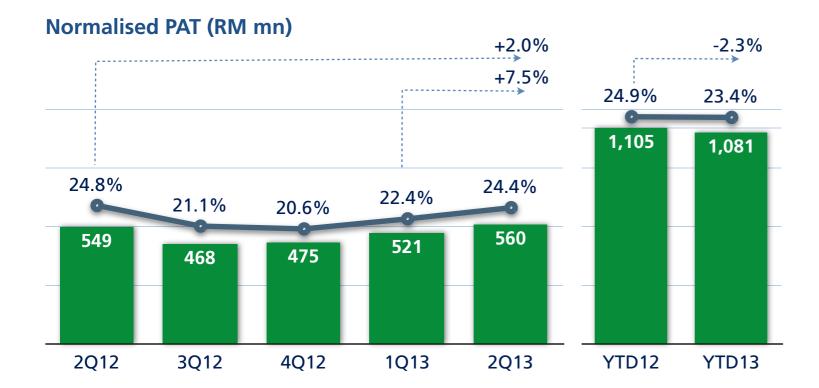
Lower sales and marketing spend; a result of targeted spend approach

Lower device-related expenses

# **PAT**Up on higher EBITDA







Higher QoQ PAT on the back of higher EBITDA

Normalised 1H13 PAT of RM1,081m; after accounting for:

Accelerated depreciation amounting to RM75m (net of tax)

**Higher financing & amortisation costs** 

# **CASH FLOWS Healthy cash flow**



RM mn						RM mn	
	4Q12	1Q13	2Q13	1H13	1H12	Gearing Level 1Q13 2Q	13
Cash flow from operating activities	860	727	1,189	1,916	1,543	Debt # 7,343 7,46	63
Cash flow used in investing activities	(386)	(192)	(179)	(371)	(385)	Cash 787 53	34
Purchase of property, plant & equipment	(317)	(115)	(121)	(236)	(258)	Net debt 6,556 6,92	29
Purchase of intangible assets	(69)	(77)	(58)	(135)	(127)	Total equity 6,949 6,28	86
Cash flow before financing activities	474	535	1,010	1,545	1,158		
						Ratios	
Cash flow used in financing activities	(656)	(715)	(1,263)	(1,978)	(933)		
Dividends paid	(600)	(600)	(1,200)	(1,800)	(1,800)	Net debt to EBITDA * 1.46x 1.49	
Debt drawdown	_	_	_	_	0.450	Net debt to Equity 0.94x 1.10	X
Debt repayment	_	_	(4)	(4)	(1,450)	# Incl. derivative financial instruments for	
Payment of finance costs	(56)	(115)	(60)	(175)	(128)	hedging * YTD13 annualised	
Others	-	-	1	1	(5)		
Net change in cash	(182)	(180)	(253)	(433)	225		
Opening Cash Balance	1,149	967	787	967	838	Second interim dividend of	
Closing Cash Balance	967	787	534	534	1,063	RM600m (8 sen per share)	

# CONTINUING LEADERSHIP PROMISING FUTURE





Steady 1H13 YoY growth driven by solid non-voice contribution

4.0% revenue growth; 2.1% service revenue growth

2.1% EBITDA improvement; 49.5% EBITDA margin

47.7% non-voice revenue

Continuous investment in future data

**Expanding 4G LTE coverage footprint & device offerings** 

**Accelerating 3G HSPA+ coverage** 

**Network modernisation on track** 

Integrated strategy on track

**Refined organisation structure** 

Take-up of smart devices remains strong

Continued focus on cash flow with commitment to progressive dividend policy



# **THANK YOU**

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### **APPENDICES**

### **Consolidated Income Statement**



RM mn	1Q13	2Q13	QoQ chg	1H12	1H13	HoH chg
REVENUE	2,327	2,294	-1.4%	4,445	4,621	+4.0%
Direct Expenses	(801)	(787)		(1,450)	(1,588)	
<b>Indirect Expenses</b>	(404)	(342)		(756)	(746)	
Total Opex	(1,205)	(1,129)		(2,206)	(2,334)	
EBITDA	1,122	1,165	+3.8%	2,239	2,287	+2.1%
Margin	48.2%	50.8%		50.4%	49.5%	
Depreciation	(313)	(277)		(505)	(590)	
Amortisation	(57)	(63)		(79)	(120)	
Others	(7)	(9)		(123)	(16)	
EBIT	745	816		1,532	1,561	
Interest Expense	(88)	(88)		(161)	(176)	
Interest Income	9	7		26	16	
PBT	666	735		1,397	1,401	
Tax	(190)	(205)		(358)	(395)	
PAT	476	530	+11.3%	1,039	1,006	-3.2%
Margin	20.5%	23.1%		23.4%	21.8%	