

GRI CONTENT INDEX

Maxis Berhad has reported the information cited in this GRI content index for the period from 1 January 2023 to 31 December 2023 with reference to the GRI Standards 2021.

GRI Standards	Disclosures	Location	Page Numbers
GRI 2: GENERAL DISCLOSURES 2021			
2-1	Organisational details	Corporate Information; Group Corporate Structure; List of Properties Held	3; 222-223
2-2	Entities included in the organisation's sustainability reporting	Basis of this Report: Scope and Boundaries	1
2-3	Reporting period, frequency and contact point	Basis of this Report: Scope and Boundaries; Feedback	1
2-4	Restatements of information	Restatement of information is conducted following an internal data review, in relation to interest revenue reclassification	11
2-5	External assurance	Basis of this Report: Assurance; Approval by the Board	1
2-6	Activities, value chain and other business relationships	Mobile; Fibre; Enterprise	29-32; 33-34; 35-36
2-7	Employees	Social	42-49
2-8	Workers who are not employees	Social	42-49
2-9	Governance structure and composition	Corporate Governance Overview Statement	72-81
2-10	Nomination and selection of the highest governance body	Statement of the Nomination and Remuneration Committee	82-86
2-11	Chair of the highest governance body	Directors' Profile; Corporate Governance Overview Statement	64-68; 72-81
2-12	Role of the highest governance body in overseeing the management of impacts	Corporate Governance Overview Statement: Sustainability Management	81
2-13	Delegation of responsibility for managing impacts	Corporate Governance Overview Statement: Sustainability Management	81
2-14	Role of the highest governance body in sustainability reporting	Basis of this Report: Approval by the Board	1
2-15	Conflicts of interest	Additional Disclosures	224
2-17	Collective knowledge of the highest governance body	Corporate Governance Overview Statement: Training and Development of Directors	78
2-19	Remuneration policies	Corporate Governance Overview Statement: Remuneration of Directors	79
2-20	Process to determine remuneration	Corporate Governance Overview Statement: Remuneration of Directors	79
2-22	Statement on sustainable development strategy	Corporate Governance Overview Statement: Sustainability Management	81

GRI Standards	Disclosures	Location	Page Numbers
GRI 2: GENERAL DISCLOSURES 2021			
2-23	Policy commitments	Governance: Ethical Business Practice; Corporate Governance Overview Statement	54-56; 72-81
2-24	Embedding policy commitments	Governance: Ethical Business Practice	54-56
2-25	Processes to remediate negative impacts	Statement on Risk Management and Internal Control	92-98
2-26	Mechanisms for seeking advice and raising concerns	Statement on Risk Management and Internal Control	92-98
2-27	Compliance with laws and regulations	Governance: Ethical Business Practice	54-56
2-28	Membership associations	Enterprise: Your Right Business Partner	35-36
2-29	Approach to stakeholder engagement	Engaging with Our Stakeholders	20-21
GRI 3: MATERIAL TOPICS 2021			
3-1	Process to determine material topics	Our Top Material Matters	22-24
3-2	List of material topics	Our Top Material Matters	22-24
3-3	Management of material topics	Our Value Creation Model	14-16
GRI 201: ECONOMIC PERFORMANCE 2016			
201-1	Direct economic value generated and distributed	Five-Year Financial Highlights	11
201-2	Financial implications and other risks and opportunities due to climate change	Risks and Opportunities: Network Failure Risk; Mobile: Our Network	26; 31-32
GRI 203: INDIRECT ECONOMIC IMPACTS 2016			
203-1	Infrastructure investments and services supported	Enterprise: Your Right Business Partner; Empowering Our People and Community: Community Development	35-36; 49-53
203-2	Significant indirect economic impacts	Social: Community Development	49-53
GRI 204: PROCUREMENT PRACTICES 2016			
204-1	Proportion of spending on local suppliers	Governance: Supply Chain Management	56-57
GRI 205: ANTI-CORRUPTION 2016			
205-1	Operations assessed for risks related to corruption	Governance: Ethical Business Practice	54-56
205-2	Communication and training about anti-corruption policies and procedures	Governance: Ethical Business Practice	54-56
205-3	Confirmed incidents of corruption and actions taken	Governance: Ethical Business Practice	54-56

GRI CONTENT INDEX

GRI Standards	Disclosures	Location	Page Numbers
GRI 302: ENERGY 2016			
302-1	Energy consumption within the organisation	Environmental: Climate Change	38-39
302-4	Reduction of energy consumption	Environmental: Climate Change	38-39
GRI 303: WATER AND EFFLUENTS 2018			
303-5	Water consumption	Environmental: Environmental Management	39-41
GRI 305: EMISSIONS 2016			
305-1	Direct (Scope 1) GHG emissions	Environmental: Climate Change	38-39
305-2	Indirect (Scope 2) GHG emissions	Environmental: Climate Change	38-39
305-4	GHG emissions intensity	Environmental: Climate Change	38-39
305-5	Reduction of GHG emissions	Environmental: Climate Change	38-39
GRI 306: WASTE 2020			
306-1	Waste generation and significant waste-related impacts	Environmental: Environmental Management	39-41
306-2	Management of significant waste-related impacts	Environmental: Environmental Management	39-41
306-3	Waste generated	Environmental: Environmental Management	39-41
306-4	Waste diverted from disposal	Environmental: Environmental Management	39-41
GRI 401: EMPLOYMENT 2016			
401-2	Benefits provided to full-time employees that are not provided to temporary or part-time employees	Social: Employee Development	42-45
GRI 403: OCCUPATIONAL HEALTH AND SAFETY 2018			
403-1	Occupational health and safety management system	Social: Occupational Health & Safety	48-49
403-2	Hazard identification, risk assessment, and incident investigation	Social: Occupational Health & Safety	48-49
403-3	Occupational health services	Social: Occupational Health & Safety	48-49
403-5	Worker training on occupational health and safety	Social: Occupational Health & Safety	48-49
403-6	Promotion of worker health	Social: Occupational Health & Safety	48-49

GRI Standards	Disclosures	Location	Page Numbers
GRI 403: OCCUPATIONAL HEALTH AND SAFETY 2018			
403-7	Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	Social: Occupational Health & Safety	48-49
403-9	Work-related injuries	Social: Occupational Health & Safety	48-49
GRI 404: Training and Education 2016			
404-1	Average hours of training per year per employee	Social: Employee Development	42-45
404-3	Percentage of employees receiving regular performance and career development reviews	Social: Employee Development	42-45
GRI 405: DIVERSITY AND EQUAL OPPORTUNITY 2016			
405-1	Diversity of governance bodies and employees	Social: Equal Opportunity Workforce & Employment	45-47
GRI 413: LOCAL COMMUNITIES 2016			
413-1	Operations with local community engagement, impact assessments, and development programmes	Social: Community Development	49-53
GRI 418: CUSTOMER PRIVACY 2016			
418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data	Governance: Data Privacy and Protection	57-58